Business policy for private lessons, classes and boarding

Baybriar and C Dog Run Agility are dedicated to helping our clients. Our passion is sharing information so owners understand how to get the most from their relationship with their canine companions. All lessons, classes and boarding are by appointment.

Private Lessons: When you schedule a private lesson you have bought a block of time. If your lesson is for one hour and begins at 10: a.m. please be ready, your lesson ends at 11 a.m. Our goal is to begin your lesson on time, allowing you can stay on your schedule and I can stay on mine. You will enjoy your time learning more from your lesson, if you are ready and not feeling rushed. I understand things happen with traffic etc. and try to be accommodating. Try to leave yourself a little extra travel time.

Classes are usually scheduled for 6 or 8 week sessions. When you sign up for a session of classes and cannot make all them, there is no prorated rebate or make up times, unless you wish to set a private lesson at additional cost. Always let me know so I can contact you with the information covered in class. This will help keep you informed about the lesson you missed.

Cancellation policy: Private lessons should be cancelled 48 hours in advance allowing me to fill the block of time. Otherwise you will be charged.

In house obedience training:

Dogs coming in for obedience training are charged a flat fee per day for training. We recommend fourteen days minimum or longer for better results. The fee includes training of the dog and several sessions working with the owners because the dog is not going to show you what he has learned. He will test you to see if you mean what you say. Changing how and what the owner does, will change the dog.

Behavior Management Fee for Aggressive or Unruly Dogs:

When a dog comes for training with aggressive behavior issues, there will be an additional fee added to the base price depending on the issues. These dogs require very experienced handling and additional time in training not to mention the risk involved. The fee will be determined on a case by case basis.

Seminars: When signing up for seminars there will be a non refundable deposit required. You must send the deposit with the completed application to hold your working spot unless other arrangements have been made. Payment secures your place in the seminar. I have learned talk is cheep over the years.